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Chesterfield, MO 63005
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Terms of Service

APC Direct strives to meet our client's deadlines. APC Direct is dependent on our clients for job success. The client's timely delivery of job components and approvals, accordingly, APC Direct requires job component delivery lead times for each job in order to meet scheduled completion dates. Please refer to APC Direct's terms of service below for details. By engaging APC Direct for fulfillment services, whether verbal or in writing, you are agreeing to be bound by the terms of service outlined below.

1. All jobs require lead times designated by APC Direct. Lead times are defined as the period of time required to complete a particular job. Lead times shall be used to establish scheduled completion dates.
2. APC Direct's standard lead times are 2 business days for B&W jobs and 5 business days for color jobs. Any modification shortening the standard lead time shall only be effective if in writing and signed by both APC Direct and the Client. APC Direct reserves the right to extend the lead time at its discretion and for any reason. APC Direct will do its best to communicate such extensions to Client at the time the order is placed.
3. Lead times do not commence until all of the Client supplied material, job components, and approvals (collectively the "Supplies" have been received by APC Direct.
4. Client is solely responsible for the timely delivery of Client Supplies..
5. APC will do its best to achieve scheduled completion dates at all times, however, Client acknowledges that delays in providing Client Supplies will extend the scheduled completion dates. APC Direct will attempt, but will not be required, to notify Client of such extensions.
6. Client assumes all risks, losses and damages, direct or indirect, associated with the untimely completion of jobs due to delays in providing Client Supplies. Client further agrees to indemnify and hold harmless APC Direct, its employees and officers, from any and all loss or damages associated with said delays.
7. Any communication by any employee, manager or officer of APC Direct regarding job completion date shall not constitute a guaranty of performance unless in writing signed by both APC Direct and Client. Such communications, regardless of delivery, represent best estimates only of completion date, unless expressly stated in writing as describe above.
8. Client takes full responsibility for the cancellation of jobs. Cancellations must be submitted in writing to APC Direct and shall not be considered effective until such written communication is received by APC Direct.
9. Client agrees that in the event it does not cancel a job, the Client accepts the completion date by APC Direct.

10. Client agrees they are not entitled to any financial consideration, discounts, refunds, or credits for any job that has been completed and delivered.
11. Client agrees to compensate APC Direct for any cost incurred for jobs, as determined by APC Direct in its sole discretion, cancelled by client unless such cancellation is a result of APC Directs failure to meet guaranteed completion dates as outline above.
12. Client understands that “completion date” shall be defined as the date in which the job is either delivered to client or delivered to the post office, regardless of the date the post office assigns to the postal paperwork.